

HOUSING/SHELTERS (Continued)

MENTAL HEALTH

- Systems of Care** (Jefferson Wellness Center)
1827 Atlanta Ave. Suit D3, Monday - Thursday
8 a.m. - 5:30 p.m.; Fridays 8 a.m. - 4:30 p.m. **955-8000**
- Riverside County Regional Medical Center**
26520 Cactus Ave., Moreno Valley **486-4000**
- Whiteside Manor**, 2743 Orange St.
Monday - Friday 9 a.m. - 5 p.m. **800-300-7326**
- Recovery Innovations** (Jefferson Wellness Center)
3839 Brockton Ave., Monday - Friday 8 a.m. - 5 p.m.
..... **686-5484**

SHOWERS

- Tuesdays only** **8:30 a.m. - 11:30 a.m.**
Salvation Army, 3695 First St. **784-4490**
- Tuesdays only** **9 a.m. - noon**
Kansas Avenue Seventh-Day Adventist Church - Community Services
4491 Kansas Ave. **682-9810**
- Sunday only** **7:30 a.m. - 9 a.m.**
Wesley United Methodist Church (Early sign-in, space limited)
5770 Arlington Ave. **689-2649**

MEALS & FOOD

A number of faith-based organizations provide hot meals or groceries assistance to individuals and families in need at local church facilities or in partnership with shelter providers. Groups wishing to help with feeding the hungry are strongly encouraged to work with local shelters or organized meal programs and not provide meals in parks or other public places.

- Tuesdays only** **Lunch, 9 a.m. - 12 p.m.**
Kansas Avenue Seventh-Day Adventist Church Community Services
4491 Kansas Ave. **682-9810**
- Wednesdays only** **Dinner, 5:30 p.m.**
First Congregational Church, 3504 Mission Inn Ave. **684-2494**
- Thursdays only** **Lunch, 11 a.m.**
Universalist Unitarian Church of Riverside
3657 Lemon St. **686-6515**
- Sunday only** **8 a.m. - 9 a.m.**
Wesley United Methodist Church (Hot Breakfast - Sack lunch)
5770 Arlington Ave. **689-2649**
- Sunday only** **5:30 p.m.**
Calvary Presbyterian Church (Dinner), 4495 Magnolia Ave.
..... **479-6805**
- Monday through Saturday** **4 p.m.**
Set Free Ministries (Meal), 2511 Tenth St. **682-0960**
- Saturdays** **8 a.m. - 9 a.m.**
St Michael's Episcopal Church (breakfast), 4070 Jackson St.
..... **689-0642**

BAGGED MEALS & GROCERIES

- Sundays only** **11:30 a.m.**
Set Free Ministries
(Food Giveaway at Set Free Gift Store), 14th & Howard Sts. **682-0960**
- Thursdays only** **10 a.m. - noon**
God's Helping Hands, 31046 Old Hwy. 215, Moreno Valley
..... **653-2529**
- Wednesdays only** (2nd and 4th Wednesdays) **1:30 p.m. - 2:30 p.m.**
Need ID and need to be from 92501 zip code)
South Hills, 3510 Fairmount Blvd., Riverside **686-5233**
- Fridays only** **9 a.m. - 11 a.m.**
Salvation Army, 3695 First St. **784-3571 x109**
- Mondays, Wednesdays & Fridays** **11 a.m.**
(sign up at 8 a.m. and pick up at 11 a.m.)
Community Settlement Assoc., 4366 Bermuda Ave. **686-6266**
- Mondays, Wednesdays, & Fridays** **11 a.m. - 4 p.m.**
Tuesday & Thursday **10 a.m. - 1 p.m.**
(No groceries First Thursday and Friday of the month)
Arlington Temporary Services, 9000 Arlington Ave. #112 **689-5620**
- Wednesday and Thursday** **9 a.m. - 4 p.m.**
St. Michael's Episcopal Church, 4070 Jackson St. **689-0642**
- Monday through Friday** **9 a.m. - 11:30 a.m.**
Our Lady of Perpetual Help, 5250 Central Ave. **689-8921**



For more information on homeless programs,
resources and donations, please visit

EndHomeless.info

HOTLINES

Call the hotline for specific information. Have a pen and paper ready to take notes. Be calm and patient as the operator helps you

Dial 211 or 800-464-1123 • 24 Hours, 7 Days a Week
Community Connect

Information and Referral resources: Housing, Shelter, Food, Medical & Mental Healthcare, Legal Help and other community services throughout Riverside County.

SENIOR ADULT SERVICES

- S.H.A.R.P. Services for Senior Citizens **823-0702**
Riverside County Office on Aging **800-510-2020**

HOTLINES & REFERRALS

- Adult Protective Services **800-491-7123**
Domestic Violence **800-339-7233**
Child Abuse **800-442-4918**
Child Help **800-422-4453**
Riverside Area Rape Crisis Center **686-7273**
Missing Persons (Salvation Army) **800-698-7728**
24 Hour Detox Referral **800-499-3008**
Inland Aids Project **909-963-5454**
Riverside Co. Veterans Services **276-3060**
TDD **955-3098**
Crisis/Suicide Intervention **686-4357**
Department of Public Health **358-5000**
Central Access Team **800-706-7500**
Narcotics Anonymous **800-397-2333**

THROWAWAY, RUNAWAY & HOMELESS YOUTH

- Homeless Youth Hotline **800-551-1300**
Operation SafeHouse **800-561-6944**
California Youth Crisis Line **800-843-5200**
Riverside Unified School District **509-5000**
Alvord Unified School District **509-5032**

LEGAL AIDE

- Probation Action Team **715-3497**
Corrections & Parole Division **782-4808**
Victim & Witness Services **955-5400**
Inland Counties Legal Assoc **368-2555**
IELLA Legal Aid Project **369-3009**
Family Court **777-3147**

LAW/CODE ENFORCEMENT

- Shopping Carts **800-252-4613**
Trespassing **787-7911**
Encampment Report/Clean Up **826-5311**
Code Violations **826-5633**

ALL PHONE NUMBERS ARE IN 951 AREA UNLESS NOTED

RESOURCE TOOLS

Call the agency for information and be ready to take notes. Request other referrals as necessary. Agencies have limited resources.

TRANSPORTATION

Community Settlement House, 4366 Bermuda Ave.
(First come, First Serve) Tuesdays & Thursdays only,
8:30 a.m. - 12:30 p.m. **686-6266**
Community Settlement House/Bus Tokens

UTILITIES/GAS ASSISTANCE

Salvation Army, 3695 First St
Tuesdays & Thursdays only 1 p.m - 4 p.m. **784-4490**

Community Action, 2038 Iowa Ave. B102
Monday & Thursday 8 a.m. - 5 p.m. and
Friday 8 a.m. - 3:30 p.m. **800-999-5584**

EMPLOYMENT

Youth Opportunity Center (ages 14-22), 2060 University Ave.
Monday - Thursday 12 p.m. - 8 p.m &
Friday 12 p.m. - 6 p.m. **826-2272**

Riverside Opportunity Center **530-1132**

Workforce Development Center, 1325 Spruce St.
Monday - Thursday 7:30 a.m. - 5:30 p.m. **955-3100**

California Department Rehabilitation, 3130 Chicago Ave.
Monday-Friday 8 a.m. - 5 p.m. **782-6650**

Temporary Employment - TAP, 1111 Spruce St.
Monday - Thursday 7:30 a.m. - 5 p.m and
Friday 7:30 a.m. - 4:30 p.m. **955-9178**

PUBLIC BENEFITS

DPSS Assistance Programs, 11060 Magnolia Ave.
Monday - Thursday 7:30 a.m. - 5:30 p.m. and
Friday 8 a.m. - 5 p.m. **358-3400**

CalWORKs/GAIN, 11060 Magnolia Ave.
Monday - Thursday 7:30 a.m. - 5:30 p.m. and
Friday 8 a.m. - 5 p.m. **358-3400**

Social Security/Medicare, 7880 Mission Grove Pkwy. South
Mondays, Tuesday, Thursday, & Friday 9 a.m. - 3 p.m.;
Wednesday 9am-12pm... **866-931-4495 or 800-772-1213**

CLOTHING

Salvation Army, 3695 First St.
(Call ahead to see if there are clothes available)..... **784-3571**

Arlington Temporary Services, 9000 Arlington Ave. #112
Monday, Wednesday, & Friday 11 a.m. - 4 p.m.
Tuesday & Thursday 10 a.m. - 1p.m. **689-5620**

Community Settlement House, 4366 Bermuda Ave.
(Call ahead to see if there are clothes available) .. **686-6266**

Calvary Presbyterian Church, 4495 Magnolia Ave.
Clothes Closet, Sunday 6 p.m. - 6:15 p.m. **479-6805**

God's Helping Hands, 31046 Old Hwy. #215, Moreno Valley
Clothes Vouchers (Call Ahead)..... **653-2529**

Wesley United Methodist Church, 5770 Arlington Ave.
(clothes, shoes, hygiene products)
Sunday mornings 7:30 a.m. - 9 a.m. **689-2649**

HEALTH CARE

Foothill AIDS Project, 233 West Harrison Ave., Claremont
Monday - Friday 9 a.m. - 5 p.m. **800-448-0858**

Riverside County Regional Medical Center
26520 Cactus Ave., Moreno Valley **486-4000**

Calvary Presbyterian Church, 4495 Magnolia Ave.
(Once a month, please call ahead)..... **479-6805**

Eastside Health Center, 1970 University Ave.
Monday - Friday 8 a.m. - 5 p.m. **213-3450**

Health to Hope, 2880 Hulen Place
Monday - Friday 8 a.m. - 5 p.m. .. **715-3433 or 715-3440**

University Community Health Center (medical & dental)
2933 University Ave.
Monday - Friday 8 a.m. - 5 p.m. **224-8220**

University Community Health Center (dental) **224-8230**

Jurupa Family Care Center, 9415 Mission Blvd.
Monday - Friday 7:30 a.m. - 5 p.m. (walk-ins 1 p.m. - 4 p.m.)
..... **360-8795**

First Congregational Church, 3504 Mission Inn Ave.
(every other Wednesday)..... **867-7742**

St. Michael's Episcopal Church, 4070 Jackson St.
3rd Wednesday of each month, medical van 2 p.m. - 5 p.m.
(please call ahead)..... **689-0642**

RENTAL ASSISTANCE

Housing Authority of Riverside County, 5555 Arlington Ave.
(1 time) Monday - Thursday 7:30 a.m. - 5:30 p.m. . **351-0700**

Fair Housing Council of Riverside County, 3933 Mission Inn Ave.
Monday - Friday 8 a.m. - 5 p.m. **682-6581**

Volunteer Center of Riverside County..... **686-4402**

Lutheran Social Services, 3772 Taft St. **689-7847**

Catholic Charities **328-1575**

COMMUNITY DEVELOPMENT

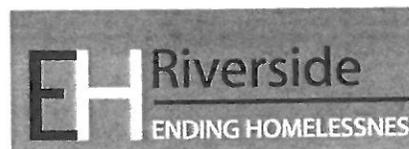
Homeless Access Center..... **715-3434**

Homeless Services Coordinator..... **715-3431**

Homeless Outreach Team..... **826-2200**

RiversideCa.gov - HomelessHelp@riversideca.gov

HOMELESS SERVICES & RESOURCES



Dial 211 or 800-464-1123 • 24 Hours, 7 Days a Week

All programs require an intake interview
and have minimum entry standards. Call for specific
details. Leave a call back number slowly.

HOUSING / SHELTERS

EMERGENCY SHELTER

Path of Life Ministries, 2840 Hulen Place (intake)
Monday, Wednesday, & Friday 12:30 p.m. - 1 p.m. **683-4101**

ICare (For intake call 8 a.m. - 10 a.m.) **359-8350 or 354-2273**

FAMILIES • WOMEN W/CHILDREN • SINGLE WOMEN

Path of Life Family Shelter, 2530 Third St.
Intakes Daily after 4 p.m. **275-8755**

TRANSITIONAL HOUSING

Path of Life Ministries King Hall, 23701 Meyer Dr.
(24 hours a day)..... **697-4195**

VETERANS

Loma Linda Veterans Services **800-741-8387 x6085**

U.S. Vets, 5118 Riverside Dr..... **656-6889**

SUBSTANCE ABUSE

Whiteside Manor, 2743 Orange St.
Monday - Friday 9 a.m. - 5 p.m. **800-300-7326**

Alcoholics Anonymous **909-825-4700**

Path of Life Ministries..... **786-9048**

MFI Recovery, 5870 Arlington Ave., Monday - Thursday
8 a.m. - 9 p.m.; Friday 8 a.m. - 5 p.m. **800-923-5634**

Start Team, 1827 Atlanta Ave. Suite D1
Monday - Thursday 8 a.m. - 5 p.m. **955-2105**

DOMESTIC VIOLENCE

Alternatives to Domestic Violence **800-339-7233**

The Sheepfold (Women & Children)
Monday - Friday 9 a.m. - 4 p.m. **877-743-3736**

THROWAWAY, RUNAWAY & HOMELESS YOUTH

Operation Safe House, 9685 Hayes St.
(24 hours) **351-4418**

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Fair Housing Services

Anti-Discrimination Services

Receive, investigate, resolve (through conciliation or referral to enforcement agency: HUD; DFEH; Attorney) housing discrimination complaints. Conduct workshops, seminars, and disseminate written fair housing information.

Landlord-Tenant

Receive, investigate, mediate, counsel on renter/owner rights and responsibilities. Conduct workshops, seminars, and disseminate written fair housing information.

Training and Technical Assistance

Conduct property management training workshops and seminars; serve on quasi-government technical advisory and working groups.

Enforcement of Housing Rights

Conduct housing discrimination audits and tests; refer discrimination cases to HUD, DFEH or private attorney.

Administrative Hearings

Conduct administrative hearings for Public Housing Authority tenant grievance and Section 8 Hearings.

First Time Home Buyer Program

Promote homeownership through outreach, education, counseling, pre-qualifying and credit repair activities, and other aspects of the home buying process.

Loss Mitigation Counseling

Confidential one-on-one counseling is provided for homeowners to discuss possible loan options that would assist them in meeting their mortgage obligations and empower each homeowner.

Fair Housing Laws

FEDERAL ~

CIVIL RIGHTS ACT OF 1866:

The first federal housing law; provides the same rights to property for non-whites as whites.

FAIR HOUSING ACT OF 1968:

The primary federal law which prohibits discrimination in housing because race, religion, color, national origin and sex. The Fair Housing Amendments Act of 1988 expands coverage of Title VIII to prohibit discriminatory housing practices based on disability and familial status.

TITLE VI OF THE CIVIL RIGHTS ACT OF 1964:

Prohibits discrimination on the basis of race, color and national origin in federally-assisted housing programs.

HOUSING & COMMUNITY DEVELOPMENT ACT OF 1974:

Prohibits discrimination on the basis of race, color, national origin and sex in federally-assisted community development activities.

STATE ~

FAIR EMPLOYMENT & HOUSING ACT OF 1963:

Includes the California Fair Housing Law (Rumford Fair Housing Act); is the primary state law which prohibits discrimination in housing accommodations because of race, color, religion, sex, marital status, national origin, sexual orientation, source of income or ancestry.

UNRUH CIVIL RIGHTS ACT OF 1959:

Provides for the right to be free from discrimination in public accommodations regardless of membership in certain enumerated classification. (This act had been interpreted by the courts to prohibit certain arbitrary discrimination by business establishments.)

RALPH CIVIL RIGHTS ACT OF 1978:

Specifies the right to be free from violence connected with certain forms of discrimination in housing and is a nonexclusive option for enforcing this right and the Unruh Act.

CIVIL CODE, §54.1 – 54.3:

Specifically prohibits discrimination against the physically disabled.

CALIFORNIA SUPREME COURT, 1982:

Ruled that child discrimination is an illegal form of arbitrary discrimination.

Complaints & Assistance

Differential Treatment

Many times the unsuspecting home-seeker is not aware that s/he has been discriminated against because of the subtle way it may have been presented.

Differential treatment is defined as a difference in treatment of any protected class when all other factors are similar.

What is Illegal

Differential treatment in the areas of availability, terms and conditions, tenant qualifications, and courtesy when seeking to rent or purchase a home.

Differential treatment in privileges, services, or use of facilities. Coercion, intimidation, threats, or interference with others' exercise of enjoyment of a fair housing right.

Refusal to make reasonable accommodation in rules, policies, or practices of service.

Refusal to permit reasonable physical modifications at the expense of the disabled person.

SERVICES AVAILABLE AT:

- 3933 Mission Inn Ave., Riverside, CA, 92501
-- (951) 682-6581, (800) 655-1812
- 650 Main St. Corona, CA 91720 -- (951) 371-6518
- 23890 Alessandro Blvd. Suite A1, Moreno Valley, CA 92553
-- (951) 653-8314
- 655 N. Palm Canyon Suite 202, Palm Springs, CA 92263
-- (760) 864-1540, (800) 655-1541

SERVING THE COMMUNITIES OF:

Riverside County	City of Moreno Valley
City of Palm Springs	City of Palm Desert
City of Corona	City of Perris
City of Riverside	City of Hemet
City of Temecula	City of Menifee
Cathedral City	